

The Indiana Manufacturer



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FEATURED IMA MEMBER
**Goodwill Commercial
Services: Strengthening
Indiana's Manufacturing
Supply Chain**

IMA MEMBER SPOTLIGHT

Goodwill Commercial Services: Strengthening Indiana's Manufacturing Supply Chain

In Indiana, the nation's most manufacturing-intensive state, companies know that success depends on agility, quality, and dependable partnerships. As demand fluctuates and workforce challenges persist, more manufacturers are seeking trusted contract partners who can help them scale production efficiently.

One Indiana-based organization, Goodwill Commercial Services, (Goodwill Contract Manufacturing), has quietly emerged as a powerful resource for manufacturers looking to expand capacity, outsource sub-assembly, or streamline packaging and distribution, all while supporting a mission that strengthens local communities.

A Proven Manufacturing Partner in Central Indiana

Goodwill Commercial Services is the contract manufacturing and packaging division of Goodwill of Central & Southern Indiana, a nonprofit with a 90-year history of advancing economic opportunity in the region.

Operating from modern facilities in Indianapolis, Goodwill Contract Manufacturing offers more than 100,000 square feet of production space and an additional 30,000-40,000 square feet of warehouse capacity. Its ISO 9001:2015 and ISO 13485:2016 certifications underscore its commitment to quality management and process excellence—credentials that many Indiana OEMs, Tier 1 suppliers, and consumer product manufacturers already rely on.

The company's location near major interstate corridors

and one of the nation's largest FedEx air hubs allows for rapid logistics and distribution, reaching roughly 75% of the U.S. population within a one-day drive. This central positioning has made Goodwill Contract Manufacturing an attractive partner for manufacturers across the Midwest.

Capabilities Designed for Industry Needs

Goodwill Contract Manufacturing's capabilities extend across a wide range of manufacturing and assembly operations. The company provides:

- Light and medium manufacturing - including component prep, mechanical assembly, and product sub-assembly.
- Metal fabrication and finishing - stamping, forming, riveting, and welding for precision builds.
- Electrical and wiring assembly - including harnesses and control panels for industrial and consumer equipment.
- Manual and semi-automated assembly lines - ideal for short-run or high-complexity work.
- Kitting, inspection, and sorting - ensuring quality and readiness for final production.

In addition to these manufacturing services, Goodwill Contract Manufacturing operates a robust packaging and co-packing division. The team manages retail packaging, labeling, poly-bagging, bundle building,





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and repackaging for distribution—helping clients move products to market faster while maintaining consistent quality control.

End-to-End Supply Chain and Quality Support

Goodwill Contract Manufacturing doesn't just manufacture parts; it strengthens its clients' entire production ecosystem. By integrating lean manufacturing principles, barcode inventory systems, and real-time production tracking, Goodwill Contract Manufacturing ensures that every job is efficient, traceable, and adaptable to demand.

This approach allows manufacturers to engage Goodwill Contract Manufacturing for a variety of use cases, whether adding surge capacity, outsourcing a complex sub-assembly, or transitioning packaging operations to an external partner. Goodwill Contract Manufacturing is often described by clients as an extension of their internal manufacturing team, offering seamless integration into existing supply chains.

People, Purpose, and Performance

While Goodwill Contract Manufacturing competes on quality, scale, and cost like any other contract manufacturer, its mission-driven model sets it apart. As part of Goodwill of Central & Southern Indiana, Goodwill Contract Manufacturing provides meaningful employment to individuals who have traditionally faced barriers to work, including those with disabilities or limited work experience.

This dual focus—industrial excellence and social impact—creates a unique opportunity for Indiana manufacturers. By partnering with Goodwill Contract Manufacturing, companies not only gain a capable and reliable production partner but also contribute directly to workforce development and economic inclusion within the state.

It's a relationship where corporate responsibility meets operational advantage, aligning with the values many IMA members already champion: community investment, sustainable employment, and local economic growth.

A Partner for Indiana's Future

As Indiana's manufacturing economy continues to evolve, partnerships like those with Goodwill Contract Manufacturing play a vital role in sustaining competitiveness. By combining certified quality systems, scalable production capabilities, and a socially impactful mission, Goodwill Contract Manufacturing represents the kind of collaborative innovation that keeps Indiana manufacturing strong.

Manufacturers seeking additional capacity, assembly support, or packaging services can find in Goodwill Contract Manufacturing a partner that understands both the rigor of modern manufacturing and the importance of building stronger communities.

To learn more about how Goodwill Contract Manufacturing can support your company's operations, visit www.goodwillbusiness.org.

